



2023 Mission in Action

Our mission is to prevent and break the cycle of homelessness.



14,457

INDIVIDUALS SERVED THROUGH HOUSING, EMERGENCY SHELTER,
SUBSTANCE USE TREATMENT, AND FOOD SERVICES

INDIVIDUALS SERVED BY PROGRAM

186

EMERGENCY
FAMILY SHELTERS

374

WILLOWS SUBSTANCE
USE TREATMENT CENTER



539

HOUSING
PROGRAMS

869

EMERGENCY
ADULT SHELTER

12,489

FOOD
PANTRY



Thank you to our community for your continued support!

You provide support, a safety net, and a place to call home.



158

Chronically homeless individuals were provided with supportive housing



PROGRAMS & SERVICES

Affordable & Supportive Housing

Adult Emergency Shelter

Family Emergency Shelter

Food Pantry

Substance Use Treatment

Recovery Housing for Women & Children

6,019

Treatment sessions were completed by program participants at the Willows Substance Use Treatment Center

149

Individuals moved from our supportive housing, adult shelter, and family shelter into permanent housing



12,083

Total hours donated by volunteers across the organization



311

Children lived in our family shelter, supportive housing, and recovery housing

238,080

The number of items donated & sold by Outfitters Thrift Store. All proceeds go directly to funding our mission

240 UNITS OF HOUSING

Our “housing first approach” prioritizes housing when delivering homelessness support. Putting housing first in our programs and services helps individuals achieve an improved quality of life.

