

# 2023 Mission in Action

Our mission is to prevent and break the cycle of homelessness.

 **14,457**

INDIVIDUALS SERVED THROUGH HOUSING, EMERGENCY SHELTER,  
SUBSTANCE USE TREATMENT, AND FOOD SERVICES

## INDIVIDUALS SERVED BY PROGRAM

**186**

EMERGENCY  
FAMILY SHELTERS



**374**

WILLOWS SUBSTANCE  
USE TREATMENT CENTER



**539**

HOUSING  
PROGRAMS



**869**

EMERGENCY  
ADULT SHELTER



**12,489**

FOOD  
PANTRY



Thank you to our community for your continued support!

You provide support, a safety net, and a place to call home.



**158**

Chronically homeless individuals were provided with supportive housing



**PROGRAMS & SERVICES**

- Affordable & Supportive Housing
- Adult Emergency Shelter
- Family Emergency Shelter
- Food Pantry
- Substance Use Treatment
- Recovery Housing for Women & Children

**6,019**

Treatment sessions were completed by program participants at the Willows Substance Use Treatment Center

**149**

Individuals moved from our supportive housing, adult shelter, and family shelter into permanent housing



**238,080**

The number of items donated & sold by Outfitters Thrift Store. All proceeds go directly to funding our mission

**12,083**

Total hours donated by volunteers across the organization



**311**

Children lived in our family shelter, supportive housing, and recovery housing

**240 UNITS OF HOUSING**

Our "housing first approach" prioritizes housing when delivering homelessness support. Putting housing first in our programs and services helps individuals achieve an improved quality of life.

