Our Mission in Action

- **1,724** individuals served in all housing & emergency shelter programs
- **216** families with children
- **395** children under the age of 18

**Housing and Emergency Shelter Details**

- **460** individuals served through housing programs
- **231** individuals served at our family emergency shelters
- **196** unique recovery housing residents
- **837** individuals served at our adult emergency shelters

- **195** total households
- **222** children under 18
- **69** unique households
- **140** children under 18
- **33** were children affected by substance use
- **119** individuals per night on average
- **43,172** bednights in total

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**Program Details**

- **645** number of volunteers who donated their time
- **20,519** volunteer hours donated
- **$538,223** total volunteer dollar value

- **193,230** meals served throughout our programs
- **534** average number of households provided groceries each month
- **502** client assessments conducted by the Willows substance use treatment center
- **4,500** estimated hours of case management
- **3,500** estimated hours of homelessness community outreach

- **$25,797** worth of clothing and merchandise provided to program participants
- **100%** Outfitters thrift store proceeds directed to programs and services