



# 2024 Mission in Action

Our mission is to prevent and break the cycle of homelessness.

 **15,767**

INDIVIDUALS SERVED THROUGH HOUSING, EMERGENCY SHELTER,  
SUBSTANCE USE TREATMENT, AND FOOD SERVICES

## INDIVIDUALS SERVED BY PROGRAM

**142**

EMERGENCY  
FAMILY SHELTER



**273**

WILLOWS SUBSTANCE  
USE TREATMENT CENTER



**492**

HOUSING  
PROGRAMS

**661**

EMERGENCY  
ADULT SHELTER



**14,199**

FOOD  
PANTRY



## PROGRAMS & SERVICES YOU HELP SUPPORT



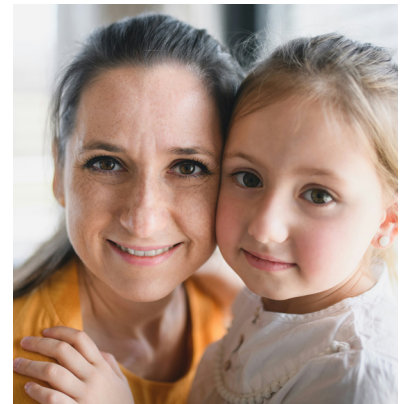
Affordable & Supportive Housing

Adult Emergency Shelter

Family Emergency Shelter

Food Pantry

Substance Use Treatment



You provide hope, stability, and a place to call home.



**175**

Chronically homeless individuals were provided with supportive housing.



**240**

The number of housing units across Manchester and Concord.

Our 'housing first approach' prioritizes housing in delivering homelessness support, helping individuals achieve an improved quality of life through our programs and services.

**12,684**

Total volunteer hours donated across the organization.

**172**

Individuals moved from our supportive housing, adult shelter, and family shelter into permanent housing.



**151,524**

Meals served to participants staying at our Adult Emergency Shelter.



**242**

Children lived in our family shelter and housing.

**277,353**

The number of items donated & sold by Outfitters Thrift Store. All proceeds go directly to funding our mission.

**11,933**

Completed case management sessions with participants from various programs, supporting individuals and families with resources that foster long-term stability.

